



FOUR AND FIVE DIAMOND HOTELS 2019 FACT SHEET

Continuing a tradition of more than 80 years, AAA's professionally trained inspectors use published guidelines to conduct unannounced hotel evaluations. Properties that meet the requirements to be AAA Inspected & Approved are assigned a rating of One to Five Diamonds.



FIVE DIAMOND HOTEL FACTS

- Properties earn the AAA Five Diamond Rating following multiple unannounced evaluations, including anonymous overnight stays and final review by a panel of experts.
- For 2019, **10 hotels** were added to the Five Diamond Award list:
 - Baccarat Hotel New York in New York City
 - Banyan Tree Mayakoba in Playa del Carmen, Mexico
 - Fairmont Pacific Rim in Vancouver, Canada
 - Hotel Emma in San Antonio, Texas
 - Montage Los Cabos in Cabo San Lucas, Mexico
 - NIZUC Resort & Spa in Cancun, Mexico
 - Rosewood San Miguel de Allende in San Miguel de Allende, Mexico
 - The Dominick Hotel in New York City
 - The Post Oak Hotel at Uptown Houston in Houston, Texas
 - The St. Regis Mexico City in Mexico City, Mexico
- Of note among this year's additions to the list are two properties that are the first Five Diamond establishments in their areas: San Antonio (Hotel Emma) and the Mexican state of Guanajuato (Rosewood San Miguel de Allende).
- New York City added two ultra-luxury accommodations, bringing its state's total to 11 Five Diamond hotels, second only to California with 16.
- A total of **121 hotels** throughout the U.S., Canada, Mexico and the Caribbean received the AAA Five Diamond Rating in the past 12 months, qualifying them for the 2019 Five Diamond Award list.
- Five Diamond hotels represent just **0.4 percent** of the more than **27,000** AAA Inspected & Approved and Diamond Rated hotels.
- States with the greatest number of Five Diamond hotels: California (16); New York (11); Florida (10); and Quintana Roo, Mexico (10).
- Cities with the greatest number of Five Diamond hotels: New York City (11); Las Vegas (7); and Playa del Carmen, Mexico (6).
- Only one hotel has maintained the Five Diamond Rating for **43 consecutive years**, since 1976 when the Diamond Ratings were first introduced: The Broadmoor in Colorado Springs.
- Fourteen additional hotels have maintained the Five Diamond Rating for **25 or more years**.



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FOUR DIAMOND HOTEL FACTS

- For 2019, **113 hotels** were added to the AAA Four Diamond Award list.
- A total of **1,722 hotels** throughout the U.S., Canada, Mexico and the Caribbean received the Four Diamond Rating in the past 12 months, qualifying them for the 2019 Four Diamond Award list.
- Four Diamond hotels account for **6.3 percent** of the more than **27,000** AAA Inspected & Approved and Diamond Rated hotels.
- States/provinces with the most Four Diamond hotels: California (177); Florida (146); Texas (103); New York (97); Illinois (55); Quintana Roo, Mexico (55); Ontario, Canada (53); Massachusetts (52); and Arizona (50).
- Cities with the most Four Diamond hotels: New York City (63); Chicago (39); Boston (26); Houston (25); New Orleans (23); Toronto, Ontario (23); Atlanta (19) and Austin (19).
- Twelve hotels have maintained the Four Diamond Rating for **43 consecutive years**, since 1976 when the Diamond Ratings were first introduced.
- An additional 161 hotels have maintained the Four Diamond Rating for **25 or more years**.

ABOUT AAA DIAMOND RATINGS

AAA offers the only rating system using comprehensive, on-site professional hotel and restaurant evaluations guided by member priorities. AAA's rating system covers the United States, Canada, Mexico and the Caribbean.

Travelers can find Diamond Rated establishments and inspector insight in AAA's trip planning products: the [AAA Mobile app](#), the online [AAA Travel Planner](#) mapping and routing tool, searchable online [AAA Travel Guides](#) and AAA TourBook guides available to members at AAA offices.

AAA provides more than 59 million members with automotive, travel, insurance and financial services through its federation of 35 motor clubs and nearly 1,100 branch offices across North America. Since 1902, the not-for-profit, fully tax-paying AAA has been a leader and advocate for safe mobility. Drivers can request roadside assistance, identify nearby gas prices, locate discounts, book a hotel or map a route via the [AAA Mobile app](#). To join, visit [AAA.com](#).

For the complete lists of AAA Four and Five Diamond hotels, visit [AAA.com/DiamondAwards](#).